



TERMS CONDITIONS

PRE-ORDERS

All Festive and Christmas Day menus must be pre ordered, regardless of table size. Pre orders must be returned to Shambles Bistro in writing preferably via email at least one week before the reservation. Pre order choices received after this time may not be guaranteed.

FESTIVE AND CHRISTMAS MENUS

All information and menus are correct at time of print and menu release date. Shambles Bistro reserves the right to alter dishes slightly, if necessary, due to external factors. All allergen information is correct at time of menu production. Please do double check allergens and make guest allergens clear at time of pre order.

CANCELLATIONS

Cancellations of guests paying in full may be refunded within 14 days notice but the deposit is non returnable. Cancellations of guests deposits cannot be refunded, but may be redeemed against the bill between if we are notified 14 days and up to but not including 2 days before the reservation. Cancellation of guests up to and including 48 hours before the reservation, will be liable for total pre order cost and loss of deposit.

ALCOHOL POLICY

Shambles Bistro has a strict alcohol sales policy of no under 18s to be served alcohol. Shambles Bistro operates a responsible drinking policy and check 25.

LIABILITY

Personal property (including but not limited to coats, bags, wallets, video/still cameras etc.) is the sole responsibility of the owner. Shambles Bistro accepts no liability for any loss or theft of any personal belongings or any damage to the same.

FORCE MAJEURE

Shambles Bistro cannot accept any liability where performance of obligations is prevented or affected by any matters beyond its reasonable control, including, but not limited to, acts of God, accident, strike or other labour dispute, fire, lightening, flood, explosion, theft malicious mischief, riot, acts of war, civil



commotion, adverse weather conditions or lack of accessibility to any ingredient or product.